

# Alterations & Repairs



We understand how important your jewellery is in giving you valuable support in an emergency, our team aim to get your jewellery back to you within 10 working days. To help us get your alteration or repair sorted quickly, please complete this form in CAPITAL letters and return it with your jewellery.

## - Your details -

Name

GB number

*(Located on the back of your disc)*

What would you like us to do?

### You are returning a:

- Bracelet     Necklace     Watch     Charm

### So that it can be:

- Repaired     Altered in size

### In case of any queries, contact me by:

- Phone     Email

Put phone / email address here:

What size do you need?

cm

*Please note our opening hours are 8am - 3:30pm*

## - Payment Method -

Pricing is determined by the metal type of your jewellery and includes postage and packaging.

- Stainless Steel    £13.95  
 Sterling Silver    £29.95  
 Gold    £39.95

Please make cheques & postal orders payable to **'The MedicAlert Foundation'**.

As a charity, we strive to reduce costs at all opportunities which in turn helps us to keep our membership fees as low as possible.

If you are able to pay by card over the phone, you will be helping us in this aim.

- Call me to pay by card  
 Cheque  
 Postal order

## - Returns -

Please ensure that your jewellery is securely packaged and returned with this completed form. We recommend using special delivery, as it includes insurance on any lost jewellery.

The MedicAlert Foundation  
Suite 1, Liscombe South  
Liscombe Park  
Soulbury, LU7 0JL  
United Kingdom

**Please note MedicAlert can't accept liability for your jewellery until we receive it and can't replace items lost in the post. You are responsible for all postage costs associated with your return.**